

**Bona Fide Retail Request (BFRR) Form**

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If you are within the service area of Verizon and high-speed Internet service (such as DSL) is not currently available to you, you may submit this form asking that it be made available to your Carrier Serving Area. If the threshold of 50 customers or 25% of the retail access lines, whichever is less, in your Carrier Serving Area request high-speed Internet service, then Verizon must provide this service within one year. By submitting this form, you agree to purchase high-speed Internet service for one year, once it becomes available, subject to your agreement with the price and terms for the service. You may subscribe to high-speed Internet service from any Internet Service Provider (ISP) serving your area.

To help bring high-speed Internet service to your area, you must complete, sign and date this form and return it to Verizon. Verizon will provide written confirmation within 30 days of receiving your BFRR form. Within 30 days of meeting the threshold in your service area, Verizon will provide notification of the expected date of high-speed Internet service availability. See the "Frequently Asked Questions" on our website for more information.

Yes, I would like to participate in the BFRR program.

**Service Address**

I am a:  Residence  Business

Customer/ Business Name: \_\_\_\_\_

Contact person: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Service Telephone Number: \_\_\_\_\_ \*Account Number: \_\_\_\_\_

\*Your account number can be located on the first page of your bill. It is a thirteen digit number consisting of your billing telephone number plus a three digit code.

Street Address Line 1 : (No PO Boxes) \_\_\_\_\_

Street Address Line 2 : (No PO Boxes) \_\_\_\_\_

Unit: \_\_\_\_\_

City: \_\_\_\_\_ State: PA Zip Code: \_\_\_\_\_

Email Address (if available, include for prompt response): \_\_\_\_\_

**Mailing Address:**

Same as Service Address

Street Address Line 1: \_\_\_\_\_

Street Address Line 2: \_\_\_\_\_

Unit: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**Commitment to Purchase**

If Verizon makes high-speed Internet service available in my community as a result of the BFRR program, I agree to purchase it from an ISP in my area for one year. My commitment is based on an understanding that where high-speed Internet service is currently available, ISPs offer packages with varying speeds and prices. Currently, prices for high-speed Internet service start at under \$20 per month.

I understand that I will not begin to be billed unless and until the service is actually provided to me.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Contact Number: \_\_\_\_\_

I am interested in being an aggregator and would like to receive information on how I can sign-up others in my Carrier Serving Area for this program.

Aggregator ID# (if available): \_\_\_\_\_

Please return this form to:  
IMAGING CENTER – BFRR  
P.O. Box 9000 4<sup>th</sup> FLOOR  
ANNAPOLIS, MD 21401-9000

If you have questions about this program, please go to <https://www22.verizon.com/ForYourHome/BFRR> or call the Toll free contact number shown on your telephone bill.